

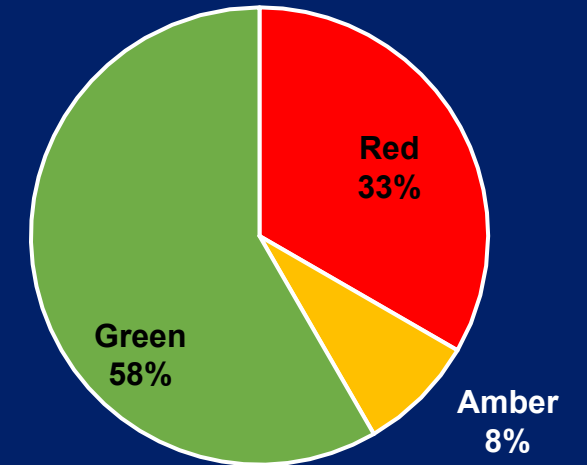
Community, People & Equalities PDG Performance Dashboard – Quarter 1 2024/25

Performance Measures	Performance	Annual Target	RAG
Homes made safe under the Housing Assistance Policy (YTD)	21	60	G
Complaints resolved within target timescales (YTD)	95 %	85 %	G
New Subscribers to Let's Talk Mid Devon (YTD)	1	400	R
Support towns and parishes to develop their Community Emergency Plans (YTD)	1	4	G
Support VCSE sector by securing external funding (YTD)	£182,013	£200,000	G
Licenced vehicle inspections (YTD)	3	40	R
Food safety inspections (YTD)	72	200	G
Private water supply sampling (YTD)	22	120	R
Environmental protection service requests (Average YTD)	93 %	95 %	A
Engagement rate on Let's Talk Mid Devon (Current)	0.4 %	16.0 %	R

Finance Measures	Performance	Annual Target	RAG
CP&E PDG – Outturn	£1,197k	£1,197k	G
CP&E PDG – Capital Slippage % of projects (Current)	0 %	0 %	G
Council Tax Reduction Scheme (YTD)	£4,898k	N/A	

Corporate Risk	Risk Rating (Trajectory)
Severe Weather Emergency Recovery	9 (decreasing)

Overall Performance Q1



In Focus

Community Emergency Plans: The Council continues to engage with towns and parishes on the potential benefits of a Community Emergency Plan. A meeting was held in collaboration with Devon Communities Together in Uffculme in which six parishes were represented. To date two plans have been significantly updated (Cullompton and Bradninch).

Next steps include the introduction of the Community Risk Register which will help to identify the most at risk communities and therefore where the Council will more proactively engage.